A TOUSAINT COUNSELING & CONSULTING LLC

Professional Reference

November 10, 2026

To Whom It May Concern:

I am pleased to provide this professional reference for Dumindu, who provides medical billing and revenue cycle management services for my behavioral health practice, A Tousaint Counseling & Consulting LLC.

Throughout our working relationship, Dumindu has demonstrated practical knowledge of medical billing operations, particularly within SimplePractice and Headway. His responsibilities include insurance claims submission and monitoring, payment posting, denial management, outstanding claims follow-up, payer correspondence, and credentialing support.

I have been satisfied with the quality and organization of his work. He has supported both routine billing operations and historical claims recovery, demonstrating familiarity with the administrative complexities of behavioral health reimbursement. His work also includes maintaining billing reports, tracking outstanding claims, and coordinating follow-up activities across multiple insurance payers.

From an operational standpoint, I appreciate his ability to manage multiple billing responsibilities while providing visibility into ongoing work. His knowledge of billing workflows and insurance processes has been valuable in supporting the financial administration of my practice.

I am comfortable recommending Dumindu as a billing professional for providers seeking assistance with claims management, insurance follow-up, and ongoing revenue cycle operations.

Sincerely,



Dr. Audra Tousaint, PhD, LCPC
Founder & Clinical Director
A Tousaint Counseling & Consulting LLC